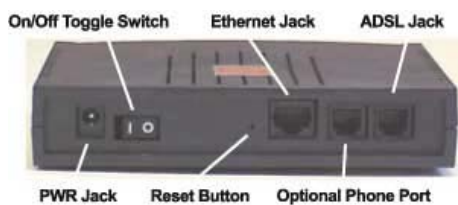


1. Modem Installation

Important Note: Do NOT install your modem until you are notified by Westelcom that your DSL service is ready.

1. Install filters on all phone jacks you will be using for DSL.
2. Remove all the contents from the box.
3. Connect the AC power adapter to the circle end of it to the modem (1) and the other end to the wall outlet.
4. Connect one end of the phone cord to the modem labeled ADSL (4) and the other to a wall jack or filter side labeled HPN/DSL.
5. Connect one end of an Ethernet cable (one that looks like a phone cord but bigger) to the back of the modem (3) and the other end to the jack of your Ethernet port on your computer. (The Ethernet port is the one that looks like a phone jack only bigger.)
6. Turn your modem and computer on.
7. The ADSL light will blink as it is searching for the DSL service. Once the light is solid the DSL is up.
8. The PC light will be solid when your computer is turned on, signifying that your Ethernet port is connected to the DSL modem successfully.
9. The TX and RX lights on the modem are the transmit and receive lights, respectfully. These will blink once you start using the DSL service.



Back of your modem will look like this.

**If you have an Efficient Modem, you will not have the optional phone port or On/Off Toggle switch.*

2. Next you will need to configure your Network Settings

Instructions for Windows 95, 98, ME

1. Go to Start > Settings> Control Panel
2. Double click on Network (If you use Windows ME double click Network & Dial-Up Connections, right click Local Area Connection and select Properties.)
3. Select the TCP/IP that is associated with your network card(You **do not** want to select the one that says TCP/IP Dial Up Adapter) Highlight and click Properties.
4. Select Specify IP Address, then type in the IP Address and Subnet. (You will find these below)
5. Click on the Gateway Tab. Enter the Gateway (found below), then click Add.
6. Click the DNS Configuration Tab and select Enable DNS.
7. Type in "Home" in the Host box. Under DNS Server Search Order enter the two DNS numbers (found below).
8. Click OK, then OK again.

Instructions for Windows 2000, and XP

1. Right Click on Network Places and select Properties
2. Right click on Local Area Connection, select Internet Protocol (TCP/IP) and hit Properties.
3. Select Use Following IP Address
4. Type in the IP, Subnet, Gateway, and DNS addresses in the appropriate boxes. (Use the information given below.) Then hit OK.

Network Settings You Will Need

IP Address: _____
Subnet: _____
Gateway: _____
DNS 1: 12.23.26.51
DNS 2: 64.19.76.8

3. Changing From Dial-Up to DSL

One last setting you are going to want to change is your connection setting. To change this, right click on the blue Internet Explorer shortcut on your desktop. Select Properties>Connections, check the one that says Never Dial a Connection, then hit ok.

You will know that your DSL is fully set up by double clicking on the blue Internet Explorer. If a web page comes up your DSL is working.

4. Setting-Up Your Outlook Express Email for DSL

Choose A or B and follow the appropriate instructions.

A. If you already have your Outlook Express set up for your Westelcom Email account(s) you will need to change a couple of your settings.

Windows

1. Open Outlook Express, go to Tools>click Accounts. Click on the "Mail" tab, select the one that says "mail.westelcom.com", then hit "Properties". This will open up a new window
2. Click on the tab that says "Connection". You will want to change the option that says "Always connect to this account using a Dial-Up" to "Local Area Network."

B. If you are a new customer or have just never set up your Westelcom email account(s) in Outlook Express follow the instructions below.

Windows

1. Double click on the "Outlook Express" icon
2. If you are clicking on it for the first time it will ask you step by step instructions for setting up your email
3. If you are already an Outlook Express user, add a new account by Tools>Accounts > Add> Mail
4. Choose "POP3" as your Incoming Mail Server
5. Type "mail.westelcom.com" for Incoming and Outgoing Mail
6. The wizard will walk you through the steps
7. After you have done that, go to Tools>click Accounts. Click on the "Mail" tab, select the one that says "mail.westelcom.com", then hit "Properties". This will open up a new window.
8. Click on the tab that says "Connection". You will want to change the option that says "Always connect to this account using a Dial-Up" to "Local Area Network"

Macintosh (for OE 5.02)

1. Double click on the Outlook Express icon
2. Click on Tools> Accounts> New
3. Choose "POP3" for incoming mail
4. Type: "mail.westelcom.com" for Incoming and Outgoing mail

If you are a former AOL customer you will want to uninstall your AOL software. If you need help doing this please call our technical support at 1.866.FastTec.

Westelcom's



Instructions for Installation

Customer Name: _____

Install Date: _____

Your Ethernet Modem Box Includes:

1. Ethernet Modem
2. RJ11 cord. This is the standard telephone cord.
3. Ethernet Cable. This is the cable that looks like a regular phone cord but has a bigger plug.
4. AC Power Adapter